| **Table 52**: Aged Care overview | | | | |
| --- | --- | --- | --- | --- |
|  | **2010–11** | **2011–12** | **2012–13** | **% change3** |
| Residential claims processed | 30,033 | 32,992 | 32,647 | –1.0 |
| Community packages claims processed | 13,650 | 14,544 | 14,867 | +2.2 |
| Flexible care claims: |  |  |  |  |
| —Extended care at home | 8,029 | 10,330 | 10,528 | +1.9 |
| —Transition care | 1,044 | 1,143 | 1,176 | +2.9 |
| —Total flexible care claims processed | 9,073 | 11,473 | 11,704 | +2.0 |
| Total claims processed | 55,756 | 59,009 | 59,218 | +0.4 |
| **Total amount paid** | **$9.0 billion**1 | **$10.0 billion**2 | **$10.5 billion**2 | **+5.0** |
| Residential aged care services (aged care homes) | 2,774 | 2,739 | 2,739 | 0.0 |
| Community packages services (facilities providing community packages) | 1,203 | 1,240 | 1,242 | +0.2 |
| Flexible care services (facilities providing extended care at home and transition care) | 930 | 962 | 965 | +0.3 |
| Active services transmitting (online claiming) | 3,022 | 3,288 | 3,435 | +4.5 |

1. Including $1.2 billion paid on behalf of DVA.

2. Including $1.3 billion paid on behalf of DVA.

3. Percentage change between 2011–12 and 2012–13.